

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
DECEMBER 2021**

# Madison County Road Department

Reporting Dates 12/01/21 through 12/22/21

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
35715	12/01/21	12/07/21	12/02/21	Limb Pickup	Brown, Shirley	Mallard Pointe Dr	District 1	Medium Priority
A	13:06:00	07:24:00		Closed	Mckinley, Victoria	Mallard Pte Dr		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
35716	12/01/21	12/02/21	12/02/21	Limb Pickup	Brown, Shirley	Lake Hill Dr	District 3	Medium Priority
A	13:10:00	14:58:00		Closed	Burks, Megan	Lake Hill Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35717	12/01/21	12/02/21	12/02/21	Limb Pickup	Brown, Shirley	Pecan St	District 4	Medium Priority
A	13:13:00	15:02:00		Closed	Jones	Pecan St		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35719	12/01/21	12/17/21	12/02/21	Limb Pickup	Brown, Shirley	Moss Ln	District 3	Medium Priority
A	14:22:00	07:37:00		Closed	Saik, Mike	Moss Ln		
	<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
35720	12/02/21	12/03/21	12/03/21	Trash Related	Brown, Shirley	Pugh Rd	District 4	Medium Priority
A	09:20:00	07:15:00		Closed	Moore, Dorothy	135 Pugh Rd		
	<b>Dur (hrs/days)</b>	24	1	<b>Need items like TVs</b>				
35721	12/02/21	12/07/21	12/03/21	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	09:31:00	07:26:00		Closed	Lyles, Roshunda	127 Middlefield Dr		
	<b>Dur (hrs/days)</b>	120	5	<b>Limb pickup</b>				
35722	12/02/21	12/06/21	12/03/21	Limb Pickup	Brown, Shirley	Whispering Pines Dr	District 3	Medium Priority
A	09:49:00	07:00:00		Closed	Wright, Harrold	111 Whispering Pine Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Need pallets and boards picked up. Dead deer is in the ditch also</b>				
35723	12/02/21	12/03/21	12/03/21	Limb Pickup	Brown, Shirley	Bradfield Rd	District 4	Medium Priority
A	13:21:00	07:15:00		Closed	Dillard	Bradfield Road		
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
35724	12/03/21	12/07/21	12/04/21	Limb Pickup	Brown, Shirley	Northshore Way	District 3	Medium Priority
A	07:05:00	07:24:00		Closed	Unknown	133 Northshore Way		
	<b>Dur (hrs/days)</b>	96	4	<b>Limb pickup</b>				
35725	12/03/21	12/17/21	12/04/21	Limb Pickup	Brown, Shirley	Willie Burrell Dr	District 5	Medium Priority
A	09:30:00	07:36:00		Closed	Olive	108 Willie Burrell Dr		
	<b>Dur (hrs/days)</b>	336	14	<b>Need bags of leaves and limbs picked up</b>				

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Grade	Date/Time	Date/Time	Date					
35726	12/03/21	12/14/21	12/04/21	Trash Related	Brown, Shirley	John Day Rd	District 5	Medium Priority
A	10:05:00	15:59:00		Closed	Polks, Connie	470 John Day Rd		
	<b>Dur (hrs/days)</b>	264	11	<b>Need Mattresses picked up</b>				
35727	12/06/21	12/08/21	12/07/21	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	Medium Priority
A	07:40:00	15:57:00		Closed	Duncan, Lee	Belle Pointe		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up at this address</b>				
35728	12/06/21	12/07/21	12/07/21	Limb Pickup	Brown, Shirley	Cove Ln	District 4	Medium Priority
A	09:17:00	15:22:00		Closed	Kelvin	Cove Ln		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35729	12/06/21	12/08/21	12/07/21	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	10:37:00	15:57:00		Closed	Caroline Association	Caroline Blvd		
	<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup needed at Caroline Blvd, Lake Ridge Drive, and Waterfront Lane. Entire subdivision needs to be checked.</b>				
35730	12/06/21	12/07/21	12/07/21	Limb Pickup	Brown, Shirley	Providence Dr	District 3	Medium Priority
A	14:45:00	15:21:00		Closed	Pinnix, James	Providence Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35731	12/06/21	12/07/21	12/07/21	Limb Pickup	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	14:46:00	15:23:00		Closed	Yerra, Vijay	Belle Terre Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35734	12/07/21	12/08/21	12/08/21	Limb Pickup	Brown, Shirley	Bear Creek Cir	District 1	Medium Priority
A	10:08:00	15:58:00		Closed	Bentley, Leroy	Bear Creek Cir		
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
35735	12/07/21	12/08/21	12/08/21	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	10:09:00	15:56:00		Closed	Lee, Mr.	Covey Run		
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
35736	12/07/21	12/08/21	12/08/21	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	Medium Priority
A	10:47:00	15:56:00		Closed	Smith, Amy	220 Bell Pointe		
	<b>Dur (hrs/days)</b>	24	1	<b>Need limb pickup</b>				
35737	12/07/21	12/08/21	12/08/21	Limb Pickup	Brown, Shirley	St Charles St	District 4	Medium Priority
A	14:43:00	06:52:00		Closed	Matlock, Rosie	St Charles St		
	<b>Dur (hrs/days)</b>	24	1	<b>Bags of leaves need picking up</b>				

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Grade	Date/Time	Date/Time	Date					
35738	12/07/21	12/08/21	12/08/21	Limb Pickup	Brown, Shirley	Creekside Dr	District 1	Medium Priority
A	14:46:00	15:58:00		Closed	William	Creekside Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Bags of leaves need picking up</b>				
35739	12/07/21	12/08/21	12/08/21	Limb Pickup	Brown, Shirley	Norris St	District 4	Medium Priority
A	14:55:00	06:53:00		Closed	McField, Walter	Norris St		
	<b>Dur (hrs/days)</b>	24	1	<b>Bags of limbs need picking up</b>				
35740	12/07/21	12/17/21	12/08/21	Culvert Installation	Brown, Shirley	Body Rd	District 5	Medium Priority
A	14:56:00	12:20:00		Closed	Lindsey, Christina	Body Rd		
	<b>Dur (hrs/days)</b>	240	10	<b>Need culvert installed on new property</b>				
35741	12/07/21	12/14/21	12/08/21	Trash Related	Brown, Shirley	Glen Cove	District 2	Medium Priority
A	15:54:00	15:19:00		Closed	Winn	Glen Cv		
	<b>Dur (hrs/days)</b>	168	7	<b>Couch pick up</b>				
35742	12/08/21	12/08/21	12/09/21	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	Medium Priority
A	11:05:00	15:57:00		Closed	Duncan	Belle Pointe		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
35744	12/08/21	12/09/21	12/09/21	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	13:05:00	15:31:00		Closed	Jackson, Arthur	Pisgah Bottom Rd		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at Emmanuel Baptist Church</b>				
35745	12/08/21	12/09/21	12/09/21	Limb Pickup	Brown, Shirley	Northshore Blvd	District 3	Medium Priority
A	13:28:00	15:32:00		Closed	Bowen, Ann	Northshore Blvd		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35746	12/09/21	12/09/21	12/10/21	Limb Pickup	Brown, Shirley	Chapel Ln	District 3	Medium Priority
A	06:54:00	15:32:00		Closed	Webb, Jack	Chapel Ln		
	<b>Dur (hrs/days)</b>	0	0	<b>Need limb pickup near 153 Chapel Ln</b>				
35747	12/09/21	12/17/21	12/10/21	Limb Pickup	Brown, Shirley	West Elbridge Way	District 4	Medium Priority
A	15:23:00	07:37:00		Closed	King, Billy	W Elbridge Way		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
35748	12/09/21	12/17/21	12/10/21	Limb Pickup	Brown, Shirley	Davis Ave	District 5	Medium Priority
A	15:25:00	07:37:00		Closed	Meeks, Lavada	Davis Ave		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				

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35749 A	12/10/21 07:49:00	12/14/21 15:19:00	12/11/21	Limb Pickup Closed	Brown, Shirley Phan, Lily	Brierfield Dr Brierfield Drive	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Need limb pickup</b>				
35750 A	12/10/21 07:50:00	12/17/21 07:37:00	12/11/21	Limb Pickup Closed	Brown, Shirley Hall, James	Lakeshore Dr Lakeshore Drive	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Needs limb pickup and brush removal</b>				
35754 A	12/13/21 11:29:00	12/15/21 16:11:00	12/14/21	Limb Pickup Closed	Brown, Shirley May, Bob	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
35755 A	12/13/21 11:30:00	12/15/21 16:10:00	12/14/21	Limb Pickup Closed	Brown, Shirley Box, Tom	Camden Shores Camden Shores	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
35756 A	12/13/21 11:31:00	12/15/21 16:09:00	12/14/21	Trash Related Closed	Brown, Shirley Garner, Diane	Hwy 16 W Hwy 16 W		Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Beed dresser, mattress, and table pick up</b>				
35757 A	12/13/21 11:33:00	12/14/21 15:48:00	12/14/21	Limb Pickup Closed	Brown, Shirley Lumpkin, Joyce	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35758 A	12/13/21 11:34:00	12/14/21 15:48:00	12/14/21	Limb Pickup Closed	Brown, Shirley Lee Ann	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35760 A	12/14/21 12:19:00	12/15/21 16:09:00	12/15/21	Limb Pickup Closed	Brown, Shirley Lack, David	Bozeman-Paine Cir Bozeman-Paine Cir	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35761 A	12/14/21 15:16:00	12/15/21 16:10:00	12/15/21	Limb Pickup Closed	Brown, Shirley Smith, atalie	Burne Run 138 Burne Run	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
35762 A	12/14/21 15:18:00	12/15/21 16:11:00	12/15/21	Limb Pickup Closed	Brown, Shirley Unknown	Germany Dr 116 Germany Dr		Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35764 A	12/14/21 15:31:00	12/15/21 16:10:00	12/15/21	Limb Pickup Closed	Brown, Shirley Clawson, Charles	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35766 A	12/15/21 15:07:00	12/17/21 07:38:00	12/16/21	Limb Pickup Closed	Brown, Shirley Johnson, Necole	Oak Trail Oak Trail	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
35767 A	12/15/21 15:08:00	12/17/21 07:34:00	12/16/21	Limb Pickup Closed	Brown, Shirley Abraham, Charles	Planters Row Planters Row	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
35769 A	12/16/21 08:54:00	12/20/21 07:45:00	12/17/21	Limb Pickup Closed	Brown, Shirley Jones	Smith Carr Rd 337 Smit Carr Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limb pickup</b>				
35770 A	12/16/21 15:23:00	12/20/21 07:46:00	12/17/21	Limb Pickup Closed	Brown, Shirley Burks, Elaine	Greer Ct Greer Ct	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
35773 A	12/16/21 15:27:00	12/20/21 07:46:00	12/17/21	Limb Pickup Closed	Brown, Shirley Hicks, Lawrence	Bradfield Rd Bradfield Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
35774 A	12/17/21 10:10:00	12/21/21 07:15:00	12/18/21	Limb Pickup Closed	Brown, Shirley Jones, Paul	Pecan St Pecan Street	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup and needs tree checked across the street, said limbs hanging over on street</b>				
35775 A	12/17/21 15:30:00	12/20/21 15:34:00	12/18/21	Limb Pickup Closed	Brown, Shirley Miller, David	Sagefield Dr Sagefield Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limbs picked up</b>				
35776 A	12/17/21 15:32:00	12/20/21 15:34:00	12/18/21	Limb Pickup Closed	Brown, Shirley Plummer, Floyd	Cherry Hill Dr Berryhill Drive	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				
35777 A	12/17/21 15:33:00	12/20/21 15:33:00	12/18/21	Limb Pickup Closed	Brown, Shirley Massey, Colten	Quill Cove Quill Cove		Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				

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## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35778 A	12/20/21 10:55:00	12/21/21 14:53:00	12/21/21	Limb Pickup Closed	Brown, Shirley Robinson	Parkfield Pl Parkfield Pl	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35779 A	12/20/21 10:59:00	12/21/21 13:49:00	12/21/21	Limb Pickup Closed	Brown, Shirley Defei, Niless	August Bend August Bend	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35781 A	12/20/21 11:07:00	12/21/21 13:48:00	12/21/21	Limb Pickup Closed	Brown, Shirley Ames, Tye	Covey Run Covey Run	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35783 A	12/20/21 15:52:00	12/21/21 13:49:00	12/21/21	Limb Pickup Closed	Brown, Shirley Ingram, Jim	Dover Ln Dover Ln	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
35786 A	12/20/21 11:02:00	12/21/21 13:47:00	12/21/21	Limb Pickup Closed	Brown, Shirley Mitchener, Rob	Savoy Park Savoy Park	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

### 55 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 55